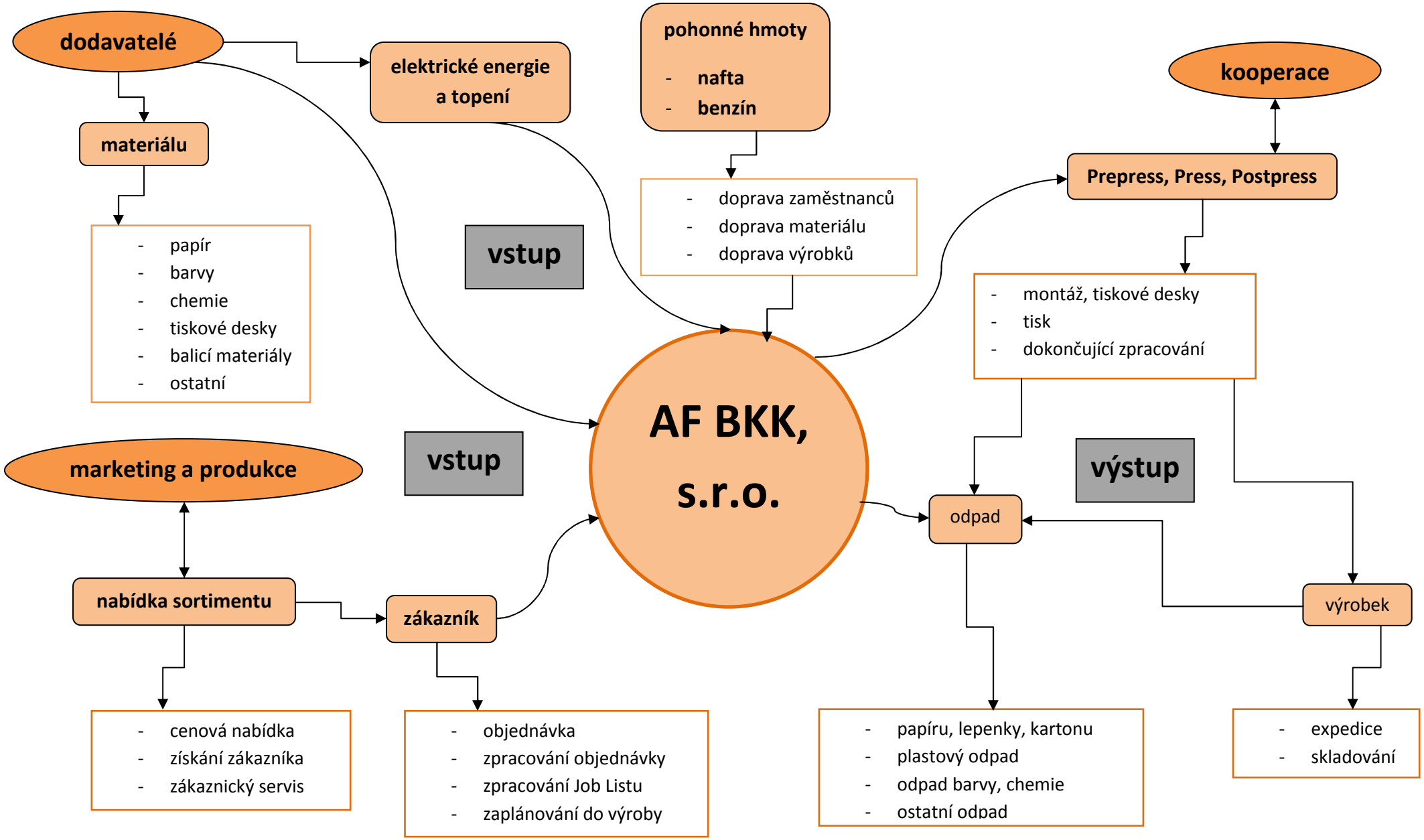Procesní mapa ve společnosti AF BKK, s.r.o.